

Customer Service Pledge

*I pledge to provide our customers with professional
and friendly service from start to finish.*

*At EMR we are a family and our customers are important to our family.
Our goal is to exceed their expectations.*

I will do this by:

- 1. Listening to the needs and concerns of others*
- 2. Doing what I say I will do*
- 3. Performing my job at the highest level*

*Our Business is caring about their Business!
This is the EMR way.*

